

Giving Back to the Community One Smile at a Time

In the spirit of the coming holidays we at Datacon would like to recognize one of our clients who recently took part in an amazing philanthropic event that directly benefited those most in need in his community. Dr. John Bruns (offices in Walnut Creek and Vallejo) and his staff participated along with twelve other local dentists and dozens of local volunteers in an event called Dentistry From Our Heart.

The event, which took place in Contra Costa County during the first weekend in November, set out to provide service to

Dentistry From Our Heart team to help out when times are hard.” And a staff member who worked the event commented on how amazing it was to offer services where the only expected form of payment was a smile in return.

This kind of event reminds us that taking care of our communities is something we should strive for throughout the year. If your office has participated in an event benefiting your community let us know, we would love to hear and share your stories.



From left to right: Cydni Delgado, Dr. John Bruns, Toni Baxter and Nerissa Boggan

those individuals who are the most in need but do not have access to dental services. This combined effort was a great success, providing basic dental services for over 120 homeless and uninsured patients all in one day, an equivalent to over \$70,000 in combined dental treatment!

This charitable event had a great impact on participating staff as well as those who received treatment. One of the patients who expressed their gratitude on a signature board at the Walnut Creek office wrote, “It was great to have the



The many thank-you's written by Dentistry From Our Heart patients to Dr. Bruns & Staff.



Electronic Insurance Payments

We have gotten several calls from our clients recently about how to handle the new electronic insurance payments they are receiving. The payments come in on a fax with instructions on how to run them through your credit card terminal to be deposited directly into your bank account. We suggest that you set up a new posting code to use when this occurs so you can keep track of them separately from the usual insurance checks you receive. You can either set it up in a category for electronic payments or use the existing Visa/MasterCard category. For more details on how to set up a new category and posting code, see the article called, "All About Procedure Categories" on our website.

2012 ADA Annual Session: San Francisco

The ADA Annual Session brings together leaders in dental practice, research, academics and industry to present more than 260 continuing education courses over four days.

Mark your calendar! Registration opens April 11, 2012.

2012 ADA Annual Session Dates

- Scientific Program:
Thursday, October 18 -
Sunday, October 21
- World Marketplace Exhibition:
Thursday, October 18 -
Saturday, October 20

Be sure to check our website for the Datacon booth number in late March! We look forward to seeing you in San Francisco.

Charges	Payments & adjustments	Payment types	Tracking categories
Hygiene Periodontal Restorative Cosmetic Crown Bridge Prosthetic Oral Surgery Endodontics Miscellaneous Cancellations Xray Exam RX DW	Ins Payments Elect. Ins Pmt Debit Card Pmt Direct Deposit CareCredit Pmt Ins Payments Discounts Transfers	Direct Deposit CareCredit Electronic Pmt Debit Card 5th Choice Specialist schedules END LJ	Hours Worked Patients Seen Production Goals Collection Goals

Review procedure codes
 Chart note templates

Procedure Code Category Screen

New Documentation Added to Website!

We have been busy adding new documentation to our website. With the end of the year fast approaching you'll be doing additional tasks you probably haven't done since last year. Now you can find online instructions for building a holiday list, end of year procedures, year-end backups for Mac servers, and much more.

You can easily browse the online documentation by going to our website at www.datacondental.com and navigating to Support and [Click Here >>](#) under Documentation.

Quarterly Training Benefit

As we get closer to the end of the year we wanted to remind you of our free quarterly training available to you. In April 2010 we decided to offer 45 minutes of online training per calendar quarter as an added software support benefit. You can choose any subject for your training and we will train you and your staff. This training is done via the Internet, no need to travel or invest in costly office down time. Give us a call to schedule a Datacon training and take advantage of this great tool

Upcoming Classes and Events

December

Tuesday, 12/06
New User Seminar *

Thursday, 12/15
Paperless Solution Class*

Monday, 12/26
Closed for Christmas Holiday

January

Monday, 1/2
Closed for New Years Holiday

Tuesday, 1/10
New User Seminar *

Thursday, 1/19
Paperless Solution Class*

February

Thursday, 2/9
New User Seminar *

Thursday, 2/16
Paperless Solution Class*

Monday, 2/20
Closed for Presidents Day Holiday

* Qualifies for CE Credits

Thank You

As 2011 comes to a close, we would like thank you for the opportunity to work with you. We really do appreciate the personal relationship we have with you and feel privileged to be a part of your practice. This last year saw many changes with several new features and enhancements to our software. Your input, suggestions and enthusiasm have been invaluable. We look forward to working with you and to many great things to come in the New Year.

We sincerely wish you and yours a joyous and happy Holiday Season!