CDA San Francisco Wrap-Up

It's official! CDA San Francisco 2011 was a great success. Datacon Mobile was unveiled to much enthusiasm. With our new mobile solution you can review statistical information and patient or account information on your iPad or smart phone. You can confirm or cancel appointments, look up patient prescriptions, and more…

Due to Apple's recent growth and successes, many practices are considering using Macs exclusively and this was evident as many came to our booth looking for a Mac solution. Others were enthused about our ability to use a mix of Macs and PCs in the same office. We are unique in our ability to offer this flexibility.

In addition to seeing many new faces it was great to see so many of our existing clients. We always welcome this opportunity to meet and chat. We were glad to show new features and discuss upgrade options. Many are considering upgrading to Mac servers to take advantage of modern capabilities we can't offer on those "legacy" machines that have functioned reliably for so many years.

We were also happy to see so many of you take advantage of our training special offered to convention attendees.

Flo Janes demonstrates Datacon Mobile

Datacon Mobile update

Our announcement of Datacon Mobile has generated a lot of interest. We have received lots of calls and eMails through our website with questions and comments. We were also able to show Datacon Mobile running on iPads at our booth at CDA. The list of features is growing rapidly and your feedback has allowed us to focus on areas that are of particular interest to potential users of this exciting new option. Two requested features that have already been implemented were the ability to cancel an appointment when confirming with a mobile device and the ability for the doctor to add a patient to the next day's schedule when a patient calls after hours with a problem. To support these features, we have also added a schedule follow-up list to the software in your office. Whenever a patient cancels an appointment or is added for an emergency, the patient is placed on the list for follow-up. These new capabilities and more will be included in the 3.6D software that is currently in testing.

Datacon Mobile is only available if you are using a Mac server (Mac Mini or Mac Pro) with our latest software and have a high speed internet connection to your office.

And Speaking of Mobile...

There is a whole new type of practice out there that is an ideal candidate for Datacon. Maybe you know of someone who fits this description. Utilizing the MacBook Pro (laptop) you can carry around your whole practice! Many providers travel from location to location to practice their dentistry. By using the MacBook Pro you simply plug into the Internet when connectivity is needed, plug into a small printer when printing is needed and away you go! Now that's mobile! This style of software utilization is only recommended for the one-person practice. If you know of someone who might be interested, please give us a call or visit our website to find out more!

Chartless... are you ready?

By Julie Thompson

Many of our clients are taking steps to become "chartless". Using tools and features in your Datacon system will help your office make this exciting transition. An important part of the process is getting your chart information into your system. Scanning information from the paper chart such as, forms, charts and x-rays can take a lot of time and staffing. A great resource for this task is Digital Record Storage Solutions. Terri Evans, RDA and her team will make this process a lot easier.

John "Shlep" Staples of Digital Record Storage Solutions told us that the company is dedicated to recycling and reusing. As the files are scanned, they are shredded. All of the shredded materials are recycled. Old file folders that are clean of markings are given to schools to use. Even old x-rays have a recycling center!

Dr. Ariane Terlet of Berkeley used the services of Digital Record Storage Solutions and was very pleased with the result. Dori Jenson of Dr. Terlet's office said, "I highly recommend it! Terri was very receptive to how we wanted our information to look." Dori also recommends that each office decide how the folders should be set up. Within the patient folder you may have sub folders. You might wish to have this by year, topic etc. Making this decision before scanning makes the process run smoothly.

As the charts are scanned, you will start noticing the time saving benefit and ease of finding information. Dr. Terlet's office noticed this right away. Dori says, "It's so nice not to have to pull charts. It feels so light!"

Removing Personal Data From Inactive Patients And Accounts

By Laura Andersen

Your Datacon software has the ability to remove personal data on inactive patients and accounts. This allows you to retain long term financial and statistical data without retaining information protected by HIPAA. The patient or account records will remain without any identifying information. Once removed, this information cannot be recovered.

Patient information that is removed includes patient names, birth dates, notes, addresses, lists, phone numbers and social security numbers. Account data can only be removed if all patient data has been removed. Account information that is removed includes account names, employees, notes, addresses, lists, phone numbers and coverage transactions.

The user performing this function must have the privilege to purge old data. Personal data can only be removed from inactive patients or accounts and the last treatment date must older than a preset number of years. This preset age can range from 5 to 15 years and is controlled by a system option.

Call Datacon software support for help using this feature.

Need Help? Visit our Website for Instructions on Common Tasks.

www.datacondental.com/support Click on "Documentation" for a list of common tasks. Can't find what you're looking for? Call or email us with your request, we'll work to add it to our website!